

Measuring Progress of e-Governance *A Panel Discussion*

Panel Moderator: Theresa A. Pardo

*The 2nd International Conference on
Theory and Practice of Electronic Governance (ICEGOV2008)
Cairo, Egypt, 1 - 4 December, 2008*

Measuring Progress of e-Governance

- E-Governance is broadly recognized as central to the transformation priorities being pursued by nations around the world, including administrative reform, citizen engagement, and transparency, to name a few.
- As investments are made toward these priorities, government executives and other key stakeholders are seeking information about the impact of these investments on progress toward e-governance, and ultimately the impact of new e-governance capability on transformation priorities.

Current strategies

- Many strategies are being pursued to provide this impact information.
- One strategy being employed to inform decision makers about the value of these investments are benchmark and ranking initiatives.

Current situation

- Current frameworks and procedures for computation, Index, have limitations that are not well understood, yet they continue to be used and relied upon in place of alternative strategies.
- For example, the Web Measure Index
 - does not take into account the various stages of development of e-government services
 - are dated in their conceptualizations of e-government and e-governance

Measuring Progress of e-Governance

- This panel will explore issues related to assessing the progress of governments toward creating e-governance capability including the imperative, the perceived benefits of assessments as well as current e-governance assessment models, instruments, and measures

Agenda and timing plan

- 17:00- 17:10
 - Opening introduction of panelists, topic, and panel format.
- 17:10- 17:35
 - Summary remarks from each panelist on the topic
 - 5 minutes each.
- 17:35- 17:55
 - Questions of the panelists from the panel moderator and from the audience.
- 6:00PM
 - Get on the bus.

Measuring Progress of e-Governance

- **Panelists**

- **Lorenzo Madrid, Microsoft Corporation**
- **Mohamed Shareef, UNU - IIST**
- **Seyed Kamal Vaezi, Institute of Information Technology, Tarbiat Modares University, Iran**
- **Sanjo Faniran, National Planning Commission, Nigeria**
- *Wichian Chutimaskul, King Mongkut's University of Technology Thonburi, Thailand*

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